



To our valued customers and business partners

St. Gallen/Switzerland
June 16th, 2020

Update on Situation regarding Coronavirus (COVID-19)

First of all we hope that you, your families and your businesses have not been affected too much by the Corona-Crisis. Following up on our last statement issued on May 7th, we would like to give you the latest update on the current situation at FILTROX.

Thankfully, FILTROX always has been and still is 100% operational. All our manufacturing sites are running on a normal schedule and our regional distribution centers and sales offices around the world remain open. Most countries in which we are active have started to ease their lock-down rules and our business is classified as an essential activity. We have enough stock of necessary raw materials and components and have not experienced any major disruptions in our supply chain. Therefore, we currently do not see any impending risks to our operational stability.

We can currently ship all purchase orders within normal lead times. Since we continue to observe higher transport costs and longer transit times, we still recommend you place purchase orders well in advance.

Safety remains our top priority. We continue to follow the strictest recommendations of the World Health Organization (WHO) and the respective local authorities. Visits to our sites are permitted again as long as the local rules for social distancing and maximum group sizes can be respected. The same applies for visits of our employees to customers or other business partners. Our qualified sales and customer service staff are glad to support you on-site or via phone, e-mail or web-meetings. We are also ready to provide online assistance for filtration trials.

We continue to monitor the situation closely and will advise you immediately of any changes. If you have any questions or concerns, please do not hesitate to contact us.

We wish you all the best in these special times and thank you for your valued partnership and your confidence in FILTROX.

Yours sincerely

A handwritten signature in blue ink, appearing to read "C. Rusch".

Dr. Cristian Rusch
CEO